

### NEW INFORMATION

#### New Prometrium Listing Status

Effective December 1, 2014, Prometrium will become a limited use benefit (LU). This is based on a recommendation from the NIHB Drugs and Therapeutics Advisory Committee (DTAC) recommended that Prometrium be listed with the following criteria: for women with post-menopausal symptoms with intolerance to medroxyprogesterone for women at risk of preterm labour and for prevention of miscarriage.

#### Change in the Listing Status of Vitamin E

Effective January 15, 2015, vitamin E will become an LU benefit based on a recommendation from the NIHB DTAC. The listing status of oral vitamin E products will be changed from open benefit to limited use benefit with the following criteria: for the treatment of vitamin E malabsorption (e.g. as seen with cystic fibrosis). Please note, effective January 15, 2015 vitamin E topical ointment product will be removed from the Drug Benefit List (DBL).

#### Change and Addition in the Listing Status of Acne Products

Based on recommendations from the NIHB DTAC, effective January 15, 2015, the listing status of benzoyl peroxide products gel, lotion, soap and washes, above 5% (see the list below) will be changed from open benefit to not listed. This DTAC recommendation is based on evidence presented that >5% benzoyl peroxide is no more effective and is irritating to the skin.

<ul style="list-style-type: none"> <li>Panoxyl-10 – 10% Gel</li> </ul>	<ul style="list-style-type: none"> <li>Panoxyl-20 – 20% Gel</li> </ul>	<ul style="list-style-type: none"> <li>Solugel 8% Gel</li> </ul>
<ul style="list-style-type: none"> <li>Benzoyl 10% Lotion,</li> </ul>	<ul style="list-style-type: none"> <li>Panoxyl-10 – 10% Soap</li> </ul>	<ul style="list-style-type: none"> <li>Benzac W 10% Wash</li> </ul>

Effective January 15, 2015, additional products of benzoyl peroxide in strengths of 2.5% will be listed on the DBL.

#### 2014 Updated Drug Benefit List

Health Canada maintains a Drug Benefit List (DBL) of NIHB-eligible drugs and products that are for use in a home or ambulatory setting. The DBL indicates to prescribers and pharmacy providers which drug products are eligible NIHB benefits. The DBL encourages optimal and cost-effective drug therapy for NIHB clients. It is recommended that prescribers and pharmacy providers regularly review the list to ensure they are aware of the drugs eligible for NIHB coverage. The DBL is published annually, and changes made during the year will continue to be communicated via regular NIHB DBL Updates. Both the DBL and DBL Updates may be viewed on NIHB Claims Services Provider Website (select Pharmacy link “**Drug Benefit List**” or “**Benefit Updates**”). The 2014 version of the DBL is also available on the Health Canada website at: [www.healthcanada.gc.ca/dbl](http://www.healthcanada.gc.ca/dbl).

#### Claim Submissions for Methadose and compounded methadone solution

NIHB compensates compounded methadone (DIN 00908835) or, where required by provincial regulations, commercially available methadone solution (e.g. Methadose) for the treatment of opioid dependence.

When billing for compounded methadone for the treatment of opioid dependence (pDIN 0908835), the quantity submitted must be in milligrams (mg) of drug dispensed prior to any dilution. For example, if a prescriber indicates 75 mg of methadone each day, the claim submission must specify a quantity of 75 mg of methadone.

When billing for Methadose for the treatment of opioid dependence, the quantity submitted must be in millilitres (mL) of drug dispensed prior to any further dilution. For example, if a physician prescribed 75 mg of methadone each day, the claim submission must indicate a quantity of 7.5 mL of Methadose 10mg/mL oral solution.

#### Inuit clients

Providers are reminded that both First Nations and Inuit clients are eligible for NIHB Program benefits. Eligible Inuit clients have an NIHB Program identification number that begins with an "N" followed by 8 digits, however there is no official card that has this number on it (unlike the 'Certificate of Indian Status' number presented by First Nations clients). Many Inuit clients travel from the Territories to access medical services in urban centres; if an Inuit client provides you with their Territorial health care card, this number may also be used in place of the "N number" in order to file a benefit claim with the NIHB Program. If the client does not know their "N number" and does not have their Territorial health care card, please request a piece of photo ID that contains the client's full name and date of birth and contact the NIHB Drug Exception Centre for assistance in confirming client eligibility for NIHB benefits.

## NIHB PROGRAM AND EXPRESS SCRIPTS CANADA CONTACT INFORMATION

### EXPRESS SCRIPTS CANADA

#### Provider Claims Processing Call Centre

*Please have your Provider Number readily available*

#### Inquiries and Password Resets

1-888-511-4666

#### Pharmacy Extended Hours

Monday to Friday:  
6:30 a.m. to 12 a.m. Eastern Time  
Saturday, Sunday and Statutory Holidays:  
8 a.m. to 12 a.m. Eastern Time

#### MS&E Extended Hours

Monday to Friday:  
6:30 a.m. to 8:30 p.m. Eastern Time  
Excluding Statutory Holidays

#### Pharmacy and MS&E Claims

#### Mail Pharmacy claims to:

Express Scripts Canada  
NIHB Pharmacy Claims  
P.O. Box 1353, Station K, Toronto, ON M4P 3J4

#### Mail MS&E claims to:

Express Scripts Canada  
NIHB MS&E Claims  
P.O. Box 1365, Station K, Toronto, ON M4P 3J4

#### Pharmacy/MS&E Provider Relations Department & Provider Agreements

#### Fax Completed

#### Pharmacy/MS&E Provider Agreements to:

Toll Free Fax No.: 1-855-622-0669

#### Other Correspondence

#### Mail to:

Express Scripts Canada  
5770 Hurontario St., 10<sup>th</sup> Floor,  
Mississauga, ON L5R 3G5

### NIHB Forms

#### Download from the

NIHB Claims Services Provider Website or contact  
the Provider Claims Processing Call Centre

[www.provider.express-scripts.ca](http://www.provider.express-scripts.ca)

### NIHB PROGRAM PHARMACY BENEFITS

#### Drug Exception Centre (DEC)

#### PRIOR APPROVALS

#### Pharmacy Benefits

1-800-580-0950 (English)  
1-800-281-5027 (French)  
Fax No.: 1-877-789-4379

#### Health Canada Regional Offices

#### PRIOR APPROVALS

#### MS&E Benefits

Alberta	1-800-232-7301
Atlantic	1-800-565-3294
Manitoba	1-800-665-8507
Northwest Territories/Nunavut	1-888-332-9222
Ontario	1-800-881-3921
Quebec	1-877-483-1575
Saskatchewan	1-866-885-3933
Yukon	1-866-362-6717

#### INQUIRIES

#### Pharmacy/MS&E Benefits

Alberta	1-780-495-2694
	1-800-232-7301
Atlantic	1-902-426-2656
	1-800-565-3294
Manitoba	1-800-665-8507
Northwest Territories/Nunavut	1-888-332-9222
Ontario	1-800-640-0642
Quebec	1-877-483-1575
	1-514-283-1575
Saskatchewan	1-306-780-8294
	1-866-885-3933
Yukon	1-866-362-6717

#### British Columbia First Nations Health Authority

#### PRIOR APPROVALS

#### MS&E Benefits

British Columbia	1-888-299-9222
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#### PHARMACY/MS&E INQUIRIES

British Columbia	1-604-666-3331
	1-800-317-7878