



EXPRESS SCRIPTS®

Express Scripts Canada

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Attention: NIHB Pharmacy Providers

**Date and Quantity References in the Response Message
of Rejected NIHB Drug Utilization Review Claims**

A change to Express Scripts Canada’s adjudication system was completed on December 9, 2016. This update ensures that claim response messages are CPhA compliant. The CPhA standard allows 6.1 characters (6 digits including 1 decimal place) in the quantity submitted and quantity paid fields.

As a result of this system change to accommodate the extra digit in the quantity, the last digit of the date of the previous fill was dropped from the Drug Utilization Review (DUR) claim response message that is returned to the provider. As of January 31, 2017, the system has been updated and the previous fill date includes all digits.

In addition, providers may have noticed the new digit in the quantity representing the decimal place; in most instances the value is zero (0). Therefore, when the value is zero (0), the previous fill amount seems to be ten times more than the actual quantity received by the patient. *Please ensure that the last digit is read as a decimal.* The chart below outlines examples of the previous fill quantity that may be included in the claims rejection response message.

Previous Fill Quantity Value Sent within the Claim Rejection Response Message	Actual Previous Fill Quantity
000070	7.0
000105	10.5
002000	200.0

If you have any questions, please contact our Provider Claims Processing Call Centre at 1 (888) 511-4666. The call centre is open Monday to Friday from 6:30 a.m. to midnight (ET) or Saturdays, Sundays and statutory holidays from 8 a.m. to midnight (ET).

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