

NEW IN THIS EDITION

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- Incontinence Price File
- Change of Name for Pads, Pressure Pads, and Wedges
- Listing Status Changes

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- Price File for Hearing Aids Services

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- Prior Approval – Entering Quantities
- Remittance of Cheque Payments

NOTE: For information on Program policies and items covered, consult the [Guide for Medical Supplies and Equipment Benefits](#) and the [Medical Supplies and Equipment Benefit Lists](#).

When accepting a prescription/recommendation from registered nurses (refer to [Section 1.3 of the Guide for Medical Supplies and Equipment Benefits](#) for prescription requirements of MS&E items), please create a new record for the RN as a prescriber/recommender and indicate which nursing college/association they belong to in the Prescriber ID Reference Number field of the pharmacy software. This information must also be provided when submitting a manual claim to Express Scripts Canada. Below are the Prescriber ID Reference Numbers for the provincial/territorial nursing colleges/associations:

Provincial/Territorial Nursing Colleges/Associations	Prescriber ID Reference Numbers
Association of Registered Nurses of Prince Edward Island	27
Association of Registered Nurses of Newfoundland and Labrador	17
College of Registered Nurses of Nova Scotia	37
Nurses Association of New Brunswick	48
Ordre des infirmières et infirmiers du Québec	57
College of Nurses of Ontario	44
College of Registered Nurses of Manitoba	67
Saskatchewan Registered Nurses Association	77
College & Association of Registered Nurses Alberta	82
The College of Registered Nurses of British Columbia	96
Registered Nurses Association of the Northwest Territories and Nunavut	
Northwest Territories	A2
Nunavut	C2
Yukon Registered Nurses Association	B5

Incontinence Price File

Effective December 17, 2018, a national price file is in place for the following incontinence items. New description names and benefit codes are included to better categorize the size and type of incontinence supplies being requested. Prior approvals (PA) are required for these items.

For a client's first incontinence supplies request, providers must indicate whether the client has a permanent or temporary condition requiring these items. Clients with a permanent condition may be approved under a special authorization (SA). Once a SA is approved, providers are to send their claims directly to Express Scripts Canada for the approved duration.

NEW IN THIS EDITION

GENERAL BENEFITS

Recognition of Registered Nurses as Prescribers/Recommenders of MS&E

The NIHB Program recognizes registered nurses (RN) to prescribe/recommend selected medical equipment and supplies. For more information on the items a RN can prescribe/recommend consult the [Guide for Medical Supplies and Equipment Benefits](#) and the [Medical Supplies and Equipment Benefit Lists](#).

Description	Item Code	Recommended Replacement Guidelines	Maximum Price Provinces	Maximum Price Territories
Diapers tab, junior/size 4 & up (child over 2 years of age)	99400752	450 per 3 months	\$0.95	\$1.09
Diapers tab, youth/XS adult (child over 2 years of age)	99400939	450 per 3 months	\$1.05	\$1.21
Diapers pull-up, junior/size 4 & up (child over 2 years of age)	99400753	450 per 3 months	\$1.20	\$1.37
Diapers pull-up, youth/XS adult (child over 2 years of age)	99400940	450 per 3 months	\$1.25	\$1.42
Pant, (brief) mesh, reusable	99400755	9 per 3 months	\$3.43	\$3.43
Underpads, disposable, For sizes up to 23"x36"	99400442	150 per 3 months	\$0.50	\$0.61
Underpads, washable, For size up 36"x54"	99400443	1 per year	\$20.28	\$20.28

For clients with a PA issued prior to December 17, 2018, providers are advised to submit claims using the code(s) referenced in the PA confirmation letter.

The following benefit codes have been removed from the benefit list:

- Diapers washable, child over 2 years of age 99400754
- Diapers washable, adult 99400441
- Liners, washable 99400439

Change of Name and Maximum Price for Pads, Pressure Relief Pads, and Wedges

The description for benefit code 99400315, Pad, Pressure Relief Pad, Wedge, has been renamed to Positioning Wedge. The NIHB Program will provide coverage for up to \$87.00 per positioning wedge with a recommended frequency guideline of one (1) per three (3) years.

Listing Status Changes

As of December 17, 2018, the following benefit is no longer considered an exception item and is listed in the [General MS&E Benefits List](#).

Description	Item Code	Prior Approval
Commode, wheeled, purchase	99400890	No

Note that maximum regional prices were established for the Commode, wheeled, purchase and they are available in the [MS&E Price Files](#). A prior approval is required if the recommended replacement guideline and/or maximum price is exceeded.

AUDIOLOGY

Price File for Hearing Aids Services

Price limits have been created for the following audiology services, available in the [MS&E Price Files](#).

Description	Item Code
Hearing aid performance check/readjustment (must be client initiated), left ear	99400640
Hearing aid performance check/readjustment (must be client initiated), right ear	99400641
Hearing re-assessment (partial) (performed bilaterally - physician or client initiated)	99400642
Hearing aid return fee, left	99400264
Hearing aid return fee, right	99400265
Repairs out of office, dispenser service fee, left ear	99400272
Repairs out of office, dispenser service fee, right ear	99400273
Replacement ear mold & impression fee, left, adult	99400245
Replacement ear mold & impression fee, right, adult	99400246
Replacement ear mold & impression fee, left, child	99400268
Replacement ear mold & impression fee, right, child	99400269

LIMB AND BODY ORTHOTICS

Price File for Class I Orthotics

Maximum prices have been created for selected off-the-shelf limb and body orthotics. Prior approval is not required for coverage of these items when they are provided within Program price and frequency guidelines. A prior approval with medical justification is required if the recommended replacement guideline and/or maximum price is exceeded.

Description	Item Code	Recommend Frequency Guideline	Maximum Price
Cervical off-the-shelf	99400150	1 per year	\$25.00
Helmet off-the-shelf	99400153	1 per year	\$65.00
Elbow off-the-shelf, left	99400124	1 per year per side Additional items require a prior approval	\$32.00
Elbow off-the-shelf, right	99400126		\$32.00
Shoulder elbow off-the-shelf, left	99400611		\$25.50
Shoulder elbow off-the-shelf, right	99400608		\$25.50
Shoulder off-the-shelf, left	99400602		\$37.00
Shoulder off-the-shelf, right	99400605		\$37.00
Wrist hand off-the-shelf, left	99400140	1 per year per side Additional items require a prior approval	\$39.95
Wrist hand off-the-shelf, right	99400142		\$39.95
Wrist, hand, finger off-the-shelf, left	99400144		\$45.00
Wrist, hand, finger off-the-shelf, right	99400146		\$45.00
Finger single digit off-the-shelf, left	99400132		\$33.50
Finger single digit off-the-shelf, right	99400134		\$33.50

Description	Item Code	Recommend Frequency Guideline	Maximum Price
Finger multiple digits off-the-shelf, left	99400594		\$36.00
Finger multiple digits off-the-shelf, right	99400598		\$36.00
Abdominal support	99400149		\$64.00
Lumbosacral spinal off-the-shelf	99400157	1 per year Additional items require a prior approval	\$66.00
Hernia truss	99400156		\$62.00
Pelvic belt	99400162		\$68.60
Thoracolumbarsacral	99400163		\$61.00
Knee off-the-shelf, left	99400099	1 per year per side Additional items require a prior approval	\$69.00
Knee off-the-shelf, right	99400101		\$69.00
Ankle off-the-shelf, left	99400574		\$63.00
Ankle off-the-shelf, right	99400577		\$63.00
Ankle foot off-the-shelf, left	99400097		\$68.00
Ankle foot off-the-shelf, right	99400095		\$68.00

Listing Status Changes

As of December 17, 2018, the following benefits are listed as limited use benefits (prior approval required), and are no longer considered under exception items.

Description	Item Code
Custom foot bed liner (for 99400807)	99400808
Offloading diabetic walking boot	99400807
Offloading walking boot	99401183
Orthosis for club foot	99400844

OXYGEN EQUIPMENT AND SUPPLIES

Listing Status Changes

As of December 17, 2018, the following benefit is listed as a limited use benefit (prior approval required), and is no longer considered an exception item.

Description	Item Code
Oxygen conserving device, rental	99400544

REMINDERS

Prior Approval Form – Entering Quantities

Providers are reminded that items must be claimed in individual units and not in packages or boxes unless the Program has specifically indicated that the item may be claimed by box (e.g. gloves - one box would be considered a unit). For items that are distributed by package/box, the provider must indicate the number of units per package/box (e.g. 20 diapers per package) in the quantity section of the prior approval form.

Remittance of Cheque Payments

When submitting payments to Express Scripts Canada with respect to the NIHB Program, providers are reminded to make their **cheques payable to the Receiver General for Canada**.

Addressing the incorrect payee will lead to delays in processing and closing of the file.

NIHB PROGRAM AND EXPRESS SCRIPTS CANADA CONTACT INFORMATION

EXPRESS SCRIPTS CANADA

Provider Claims Processing Call Centre

*Please have your provider number
readily available*

1-888-511-4666

MS&E Extended Hours

Monday to Friday:
6:30 a.m. to 8:30 p.m. Eastern Time
Excluding Statutory Holidays

MS&E Claims

Mail claims to:

Express Scripts Canada
NIHB MS&E Claims
P.O. Box 1365, Station K
Toronto, ON M4P 3J4

MS&E Provider Relations

Department & Provider Agreements

*Each additional MS&E location must be registered
with the NIHB Program with its Provider Number
prior to services being rendered*

Fax Completed

MS&E Provider Agreements to:

Toll Free Fax No.: 1-855-622-0669

Other Correspondence

Mail to:

Express Scripts Canada
5770 Hurontario St., 10th Floor,
Mississauga, ON L5R 3G5

NIHB PROGRAM MS&E BENEFITS

First Nations and Inuit Health Branch Regional Offices

PRIOR APPROVALS

Alberta	1-800-232-7301
Atlantic	1-800-565-3294
Manitoba	1-800-665-8507
Northwest Territories/Nunavut	1-888-332-9222
Ontario	1-800-881-3921
Quebec	1-877-483-1575
Saskatchewan	1-866-885-3933
Yukon	1-866-362-6717

INQUIRIES

Alberta	1-780-495-2694 1-800-232-7301
Atlantic	1-902-426-2656 1-800-565-3294
Manitoba	1-800-665-8507
Northwest Territories/Nunavut	1-888-332-9222
Ontario	1-800-881-3921
Quebec	1-877-483-1575 1-514-283-1575
Saskatchewan	1-306-780-8294 1-866-885-3933
Yukon	1-866-362-6717

British Columbia First Nations Health Authority

PRIOR APPROVALS

British Columbia	1-888-299-9222
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INQUIRIES

British Columbia	1-604-666-3331 1-800-317-7878
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NIHB Forms

Download from the NIHB Claims Services Provider Website or contact the Provider Claims Processing Call Centre.