

NEW INFORMATION

Wound Care Price File

On September 11, 2017, NIHB implemented the Wound Care Price File for select dressings of different types and sizes. For selected dressings, a PA is not required within the set annual maximum quantity of units and price per unit. A PA is required when the maximum annual quantity or price per unit is exceeded.

For example, a total annual maximum quantity of 30 Alginate dressings (either the 5 cm X 5 cm size, or 10 cm X 10 cm size, or a combination of these sizes), up to the maximum price (\$6.65 and \$16.10 per unit), can be claimed in a one-year period without a PA.

Below is the list of new item numbers and pricing for wound care dressings within their individual category.

Type of Dressing	Product (Units)	Annual Maximum Quantity of Units without PA	Item Number	Maximum Price Per Unit
Alginate	Alginate Hydrofibres 5 cm X 5 cm	30	99401155	\$6.65
	Alginate Hydrofibres 10 cm X 10 cm		99401156	\$16.10
Charcoal	Charcoal 10 cm X 10 cm	30	99401157	\$10.45
Foam	Foam, Non-Adhesive, 5 cm X 5 cm	30	99401158	\$4.30
	Foam, Non-Adhesive, 10 cm X 10 cm		99401159	\$10.70
	Foam, Adhesive, 7.5 cm X 7.5 cm		99401160	\$5.40
	Foam, Adhesive, 12.5 cm X 12.5 cm		99401161	\$11.75
Gel/Hydrogel	Gel/Hydrogel, 8 mg	20	99401162	\$5.18
	Gel/Hydrogel, 15 mg		99401163	\$7.30
	Gel/Hydrogel, 25 mg		99401164	\$11.10
Hydrocolloid	Hydrocolloid Standard, 10 cm X 10 cm	30	99401165	\$11.90
	Hydrocolloid Extra Thin, 10 cm X 10 cm		99401166	\$7.50

Type of Dressing	Product (Units)	Annual Maximum Quantity of Units without PA	Item Number	Maximum Price Per Unit
Non-Adherent Impregnated	Non-Adherent Impregnated Petrolatum 7.5 cm X 7.5 cm	50	99401167	\$1.54
	Non-Adherent Impregnated Petrolatum 10 cm X 10 cm		99401168	\$1.85
	Non-Adherent Impregnated Petrolatum 7.5 cm X 20 cm – 3 Strips		99401169	\$2.75
	Non-Adherent Impregnated Chlorhex 5 cm X 5 cm	30	99401170	\$1.10
	Non-Adherent Impregnated Chlorhex 10 cm X 10 cm		99401171	\$2.50
Non-Adherent Non-Impregnated	Non-Adherent Non-Impregnated 6 cm X 7 cm	60	99401172	\$0.57
	Non-Adherent Non-Impregnated 9 cm X 10 cm		99401173	\$0.65
Transparent	Transparent, 6 cm X 7 cm	30	99401174	\$0.40
	Transparent, 10 cm X 12 cm		99401175	\$2.25
Silver	Silver Alginate 10 cm X 10 cm	10	99401182	\$28.50
	Silver Alginate Ribbon 1 cm X 45.7 cm		99401177	\$32.95
	Silver Alginate Ribbon 1.9 cm X 45.7 cm		99401178	\$34.15
	Silver Alginate Ribbon 2.5 cm X 30.5 cm		99401179	\$30.67
Iodine	Iodine Gel (Ointment), 10 g tube	10	99401180	\$25.10
	Iodine Dressing (5 g) 4 cm X 6 cm		99401181	\$14.75

Providers are expected to retain the documentation (prescription and wound care assessment) to support the request, as these may be requested for claims verification.

For PAs received before September 11, 2017 for items within the Wound Care Price File, providers should continue to use the coding as listed in the active PA authorization. For all subsequent claims, providers should use the new item numbers listed above.

For wound care supplies that are not included in the table, or are over frequency, please send a PA request to the regional office.

For any questions regarding the process, please contact the Health Canada regional office.

New Item Numbers

The NIHB Program has created new item numbers for certain services and items. The following new item numbers are now in effect and are to be used when submitting prior approval (PA) requests to the regional office or claims to Express Scripts Canada.

Item Name	Item Number	Frequency	PA Requirement
Wheelchair – Labour	99401144	N/A	Yes
Overbed Table – Rental	99401145	N/A	Yes
Compression Stocking, Thigh, 20-30/30-40 mmHg (Pair)	99401146	4 per year	Yes
Compression Stocking, Thigh, 40 mmHg+ (Pair)	99401147	4 per year	Yes
Compression Stocking, Knee, 20-30/30-40 mmHg (Pair)	99401148	4 per year	Yes
Compression Stocking, Knee, 40 mmHg+ (Pair)	99401149	4 per year	Yes
Compression Stocking, Hose, 20-30/30-40 mmHg (Pair)	99401150	4 per year	Yes
Compression Stocking, Hose, 40 mmHg+ (Pair)	99401151	4 per year	Yes
CPAP – Chin Strap	99401152	2 per year	Yes

For PAs for compression stockings received before September 11, 2017, providers should continue to use the item number(s) listed in the active PA authorization. However, providers should use the new item number(s) listed above for all subsequent claims.

Prior Approval Process for Hearing Aids with the Assisted Device Program

The NIHB Program has modified the PA process for hearing aids.

Outlined below are the steps required to submit PAs and claim requests for coverage of hearing aids under the NIHB Program:

1. Provider contacts the Assisted Device Program (ADP) to determine client eligibility.
2. Once confirmed, the provider fills in an NIHB Hearing Aid and Hearing Aid Repair Prior Approval Form making sure that Section 4: Client Health Information is completed.
3. Provider faxes the PA form and audiogram to the NIHB Program for approval.

4. If approved by the NIHB Program, the client can be fitted for hearing aids by the provider.
5. Once fitted, the provider must then fax all documentation to the Ontario regional office, including the NIHB confirmation letter, manufacturer’s invoice and fully completed ADP application with all the required signatures. Please note that incomplete documents cause delays in approvals and payments.
6. Once the provider receives final confirmation from the NIHB Program, the provider submits the claim to Express Scripts Canada for processing.

For any questions regarding the process, please contact the Health Canada regional office in Ontario.

Hearing Instrument Practitioners - Recommendations

As of September 11, 2017, the NIHB Program will accept recommendations from hearing instrument practitioners (HIP) for audiometric tests and hearing equipment and supplies for when performed on adults of 18 years of age or older. This applies only in provinces and territories where the practice of HIP is regulated, where this activity is within their scope of practice and where items can be dispensed independently and in accordance with all appropriate acts and regulations that oversee the delivery of hearing services.

Catheter Coverage

Effective August 1, 2017, the NIHB Program has changed its frequency guideline for intermittent catheters to a maximum of 4 catheters per day or 360 catheters per three-months.

For regular intermittent catheters, a maximum price of \$1.66 per catheter has been established, and the PA requirement has been lifted. For specialized catheters (for example a hydrophilic or Coudé catheter), a new benefit code 99401154 has been created, with a maximum price of \$3.00 per catheter. PAs continue to be required for these specialized items.

PA requirements will also apply for coverage requests above the new price and frequency guidelines.

Item Description	Item Number	Maximum Price	Maximum Quantity	PA Requirement
Regular Intermittent Catheter	99400421	\$1.66	360 per 3 months	No
Specialized Intermittent Catheter	99401154	\$3.00	360 per 3 months	Yes

Updated Fillable Forms

Electronic fillable forms have been updated and are available for download from the NIHB provider website at provider.express-scripts.ca. The newest fillable forms include:

- NIHB Medical Supplies and Equipment Claim Form
- Modification to Pharmacy/Medical Supplies and Equipment Provider Information Form

REMINDERS

Provider Agreements – When to Inform Express Scripts Canada of Changes

To process claims, Express Scripts Canada requires that all certifications (certificate, license and permits) and affiliates (staff) be listed on the provider Agreement. It is important to note that when a provider has an additional certification, they are required to sign a new Agreement because of the specialisation. As for changes to affiliates (staff), a revision of the existing Agreement is accepted.

Adding a Specialty/Certification after Registration:

When providers have a new license, certificate or permit, they must inform Express Scripts Canada of this change before submitting claims. Please complete a new provider agreement available at: [provider.express-scripts.ca/documents/Medical Supplies and Equipment/Forms/English/Medical Supplies and Equipment Provider Agreement.pdf](http://provider.express-scripts.ca/documents/Medical_Supplies_and_Equipment/Forms/English/Medical_Supplies_and_Equipment_Provider_Agreement.pdf).

The new provider Agreement should therefore include all relevant specialties and be submitted along with a copy of the appropriate certificate (for PRO1, PGO1 and PGO2) or diploma (for ORT1, ORT2, PRO3, PRO2, OXY, RES and AUD). Providers can send their documentation to Express Scripts Canada by fax or mail, see last page for coordinates.

Maintaining the List of Affiliates (Staff):

Providers who retain affiliates and/or contracted staff to assist with client files are reminded of the privacy considerations under section 8 – Records and Privacy in the Medical Supplies and Equipment Provider Agreement (Agreement). Express Scripts Canada and Health Canada staff can only communicate with the registered provider and staff listed in the Agreement.

To add any new name(s) of affiliate(s) and/or contracted staff to their profile, the provider is required to update their Agreement with Express Scripts Canada. This is done either by completing **section B of Appendix C** if the individual(s) is/are employed by the provider, or **section F** if the services are sub-contracted to a separate organization. The Agreement can be found on the Express Scripts Canada provider website: [provider.express-scripts.ca/documents/Medical Supplies and Equipment/Forms/English/Medical Supplies and Equipment Provider Agreement.pdf](http://provider.express-scripts.ca/documents/Medical_Supplies_and_Equipment/Forms/English/Medical_Supplies_and_Equipment_Provider_Agreement.pdf).

Consulting the Guide for Medical Supplies and Equipment Benefits

Providers are encouraged to consult and retain the most current version of the MS&E Benefits Guide that is available at canada.ca/nihb or provider.express-scripts.ca. Policy changes are communicated via these regular newsletter publications.

NIHB PROGRAM AND EXPRESS SCRIPTS CANADA CONTACT INFORMATION

EXPRESS SCRIPTS CANADA

Provider Claims Processing Call Centre

**Please have your provider number readily
available**

1 (888) 511-4666

MS&E Extended Hours

Monday to Friday:
6:30 a.m. to 8:30 p.m. Eastern Time
Excluding Statutory Holidays

MS&E Claims

Mail claims to:

Express Scripts Canada
NIHB MS&E Claims
P.O. Box 1365, Station K,
Toronto, ON M4P 3J4

Fax claims to:

1 (888) 249-6098

Provider Relations Department

**Fax the completed provider agreement and any
updates to certificates or affiliates to:**

1 (855) 622-0669

Other Correspondence

Mail to:

Express Scripts Canada
5770 Hurontario St., 10th Floor,
Mississauga, ON L5R 3G5

NIHB PROGRAM MS&E BENEFITS

Health Canada Regional Offices

PRIOR APPROVALS/INQUIRIES

MS&E Benefits



Alberta	1 (800) 232-7301
Atlantic	1 (800) 565-3294
Manitoba	1 (800) 665-8507
Northwest Territories/Nunavut/Yukon	1 (888) 332-9222
Ontario	1 (800) 881-3921
Quebec	1 (877) 483-1575
Saskatchewan	1 (866) 885-3933

FIRST NATIONS HEALTH AUTHORITY

PRIOR APPROVALS

British Columbia* (fax number) 1 (888) 299-9222

INQUIRIES

British Columbia* 1 (800) 317-7878

**For First Nation residents in British Columbia only.
For non-residents and Inuit, contact the Alberta region.*

NIHB Forms

Download from the NIHB Claims Services Provider Website or contact the Provider Claims Processing Call Centre.