

For our Medical Supplies and Equipment Providers

Fall 2007

NEWS AND VIEWS

Welcome to the fall 2007 edition of the Non-Insured Health Benefits (NIHB) quarterly newsletter. First Canadian Health (FCH) is now in its ninth year of operations as the claims processor for the NIHB Program of the First Nations and Inuit Health Branch (FNIHB) of Health Canada.

Again, FCH would like to thank you for your support as you continue to provide quality health services to First Nations and Inuit clients of the NIHB Program.

As always, your comments and questions are welcome. Please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**, or send your correspondence to:

FCH Provider Relations
3080 Yonge Street, Suite 3002
Toronto, ON M4N 3N1

To download the current version of the NIHB MS&E Health Provider Information Kit from the NIHB website, visit:

www.healthcanada.gc.ca/nihb

Providers without internet access can contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

NEW NIHB PROGRAM INFORMATION

REMOVAL OF CLIENT CONSENT WARNING MESSAGE W82

The NIHB warning message **W82 Client Has Not Provided Consent** will no longer appear on the NIHB Medical Supplies and Equipment (MS&E) Claim Statements effective October 12th, 2007. The removal of this message will not impact claim payments in any way.

Should you have any questions regarding the removal of the W82 warning message, please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

NIHB PROGRAM REMINDERS

QUANTITY LIMITATIONS FOR MS&E ITEMS

All MS&E items, with or without prior approval, that have an annual quantity limitation may only be provided and claimed at no more than a three-month period at a time. This is to ensure that benefits provided reflect changes in clients' condition.

For further information on claim submission with a prior approval, please refer to your NIHB MS&E Health Provider Information Kit.