



October 19, 2018

**NON-INSURED HEALTH BENEFITS PROGRAM:
REMOVAL OF PRIOR APPROVAL REQUIREMENT FOR
CLASS I (OFF-THE-SHELF) LIMB AND BODY ORTHOTICS
DISPENSED IN PHARMACY IN THE QUEBEC REGION**

To MS&E registered providers,

Effective October 19, 2018, the Non-Insured Health Benefits (NIHB) Program will no longer require prior approvals from registered providers for Class 1 – Off-the-shelf orthotic benefit items when these items are within NIHB maximum price and recommended replacement guidelines. Items no longer requiring a prior approval are included in the table below.

The NIHB Program will require prior approval for items exceeding the maximum price specified in the price file and/or not within the replacement frequency limits. Pharmacy providers in Quebec should refer to the agreement between Indigenous Services Canada (formerly Health Canada) and l'Association québécoise des pharmaciens propriétaires (AQPP) for reimbursement details.

Before dispensing off-the-shelf orthotics, providers must call the Express Scripts Canada Provider Claims Processing Call Centre at 1-888-511-4666 to confirm client eligibility for the benefit (i.e. at least one year since last date of service).

Providers will be required to keep the following information on file:

- Prescription from a physician or nurse practitioner
- Manufacturer product code number
- Make/model of the orthosis

Please note, for items requiring coordination of benefits, the provider may claim the remaining portion directly with Express Script Canada up to the maximum amount indicated in the NIHB price file.

If the request does not meet the conditions above, a prior approval should be submitted to the Regional Office.

If you have any questions, please contact Express Scripts Canada by calling 1-888-511-4666.

Under the NIHB Program, Class 1 – Off-the-shelf is defined as an orthosis that a client can purchase and fit themselves, including items that are typically purchased at a pharmacy. The device requires minimal assessment and alterations – such as bending a metal stay to better contour the limb and minimal adjustments that can be done by hand. These products would be sized small, medium, large or from a sizing chart. These items can be provided by a general MS&E provider.

Description	Item Code	Maximum Price	Recommended Replacement Guidelines	
Cervical, off-the-shelf	99400150	\$25.00	1 per year	
Helmet, off-the-shelf	99400153	\$65.00	1 per year	
Elbow, off-the-shelf, left	99400124	\$32.00	1 per year per side Additional items require a prior approval	
Elbow, off-the-shelf, right	99400126			
Shoulder elbow, off-the-shelf, left	99400608	\$25.50		
Shoulder elbow, off-the-shelf, right	99400611			
Shoulder, off-the-shelf, left	99400602	\$37.00		
Shoulder, off-the-shelf, right	99400605			
Wrist hand, off-the-shelf, left	99400140	\$39.95	1 per year per side Additional items require a prior approval	
Wrist hand, off-the-shelf, right	99400142			
Wrist hand finger, off-the-shelf, left	99400144	\$45.00		
Wrist hand finger, off-the-shelf, right	99400146			
Finger, single digit, off-the-shelf, left	99400132	\$33.50		
Finger, single digit, off-the-shelf, right	99400134			
Finger, multiple digits, off-the-shelf, left	99400594	\$36.00		
Finger, multiple digits, off-the-shelf, right	99400598			
Abdominal support	99400149	\$64.00		1 per year Additional items require a prior approval
Lumbosacral spinal, off-the-shelf	99400157	\$66.00		
Hernia truss	99400156	\$62.00		
Pelvic belt	99400162	\$68.60		
Thoracolumbarsacral, off-the-shelf	99400163	\$61.00	1 per year per side Additional items require a prior approval	
Ankle, off-the-shelf, left	99400574	\$63.00		
Ankle, off-the-shelf, right	99400577			
Ankle foot, off-the-shelf, left	99400095	\$68.00		
Ankle foot, off-the-shelf, right	99400097			
Knee, off-the-shelf, left	99400099	\$69.00		
Knee, off-the-shelf, right	99400101			