



**Express Scripts Canada®**  
5770 Hurontario Street, 10<sup>th</sup> Floor  
Mississauga, ON L5R 3G5

December 12, 2018

Attention: NIHB Professionals

### **EXPRESS SCRIPTS CANADA – PLANNED SYSTEM OUTAGE PERIOD**

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Due to required maintenance, there will be a system outage on Wednesday, December 12, 2018 running from 9:00 p.m. to 11:00 p.m. ET.

Providers should submit any electronic claims for adjudication to Express Scripts Canada following the outage period.

If you have any questions, please contact the Express Scripts Canada Provider Call Centre.

**Dental & MS&E Providers:**

Toll-Free: 1 888 511-4666  
Monday to Friday: 6:30 a.m. to 8:30 p.m. ET  
Weekends and statutory holidays: closed

**Pharmacy Providers:**

Toll-Free: 1 888 511-4666  
Monday to Friday: 6:30 a.m. to midnight ET  
Weekends and statutory holidays: 8 a.m. to midnight ET

We apologize for any inconvenience this may cause.

Sincerely,

Express Scripts Canada

Telephone: 1 888 511-4666 Fax: 1 855-622-0669



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