



EXPRESS SCRIPTS®

Express Scripts Canada

5770 Hurontario Street, 10th Floor
Mississauga, ON L5R 3G5

November 20, 2018

Attention: NIHB Providers

Delay in NIHB Provider Remittance Payments

Non-Insured Health Benefits (NIHB) provider remittance payments and statements that were to have been made on November 20, 2018 are expected to be delayed as a result of a technical issue. NIHB payments and statements will be available by November 21, 2018. Cheque payments and statements will be mailed on November 21, 2018.

If you have any questions, please contact our Provider Claims Processing Call Centre:

ESC Provider Claims Processing Call Centre:		
NIHB Dental Providers:	NIHB Pharmacy Providers:	NIHB MS&E Providers:
Telephone: 1 (888) 511-4666		
Monday to Friday: 6:30 a.m. - 8:30 p.m. ET, <i>excluding Statutory Holidays</i>	Monday to Friday 6:30 a.m. to 12 a.m. ET. Saturday, Sunday and Statutory Holidays 8 a.m. to 12 a.m. ET.	Monday to Friday: 6:30 a.m. - 8:30 p.m. ET, <i>excluding Statutory Holidays</i>

We apologize for any inconvenience this may cause.

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