



EXPRESS SCRIPTS®

Express Scripts Canada

5770 Hurontario Street, 10th Floor
Mississauga, ON L5R 3G5

October 12, 2018

Attention: NIHB Pharmacy Providers

EDI Claims Submission Service Disruption - Resolved

On October 12, 2018, pharmacies may have experienced a service disruption when trying to submit EDI claims between 9:29 a.m. ET and 10:10 a.m. ET. The issue has now been resolved.

Please resubmit any claims that were impacted.

If you have any questions, please contact Express Scripts Canada at:

NIHB Provider Claims Processing Call Centre
1-888-511-4666
Monday to Friday from 6:30 a.m. to midnight ET,
Saturdays, Sundays and holidays from 8 a.m. to midnight (ET).

We apologize for any inconvenience this may have caused.

Sincerely,

Express Scripts Canada