

## For our Pharmacy Providers in Ontario

Fall 2007

### NEWS AND VIEWS

Welcome to the fall 2007 edition of the Non-Insured Health Benefits (NIHB) quarterly newsletter. First Canadian Health (FCH) is now in its ninth year of operations as the claims processor for the NIHB Program of the First Nations and Inuit Health Branch (FNIHB) of Health Canada.

Again, FCH would like to thank you for your support as you continue to provide quality health services to First Nations and Inuit clients of the NIHB Program.

As always, your comments and questions are welcome. Please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-511-4666**, or send your correspondence to:

FCH Provider Relations  
3080 Yonge Street, Suite 3002  
Toronto, ON M4N 3N1

### NEW NIHB PROGRAM INFORMATION

#### FALL 2007 NIHB DRUG BENEFIT LIST (DBL) UPDATES

The fall DBL updates include the addition and replacement of Drug Identification Numbers (DIN), limited use benefits, drugs removed from the Canadian market, and drugs discontinued by the manufacturer effective October 1, 2007. Copies of these updates are included with this newsletter.

The most recent electronic version of the complete NIHB DBL reflects these updates. Providers can refer to the website at the following URL address:

[www.hc-sc.gc.ca/fnih-spni/pubs/nihb-ssna\\_e.html#drug-med](http://www.hc-sc.gc.ca/fnih-spni/pubs/nihb-ssna_e.html#drug-med)

Should providers have any questions, they can contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-511-4666**.

#### REMOVAL OF CLIENT CONSENT WARNING MESSAGE W82

The NIHB warning message **W82 Client Has Not Provided Consent** will no longer appear on the NIHB Pharmacy Claim Statements effective October 12<sup>th</sup>, 2007. The equivalent Canadian Pharmaceutical Association (CPhA) message **HH Client Has Not Provided Consent** will no longer appear on Point-of-Service (POS) claim submission. The removal of this message will not impact claim payments in any way.

Should you have any questions regarding the removal of the W82 and HH warning messages, please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-511-4666**.

#### CHANGE TO OVER-THE-COUNTER (OTC) PROFESSIONAL FEE

As of September 1<sup>st</sup>, 2007, NIHB's Ontario Region has moved from a mark-up fee of 50% to a professional fee of \$5.00 per OTC prescription. Should you have any questions regarding this change, please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-511-4666**.

### NIHB PROGRAM REMINDERS

#### TERMINATION OF PROVIDER AGREEMENTS

NIHB pharmacy providers should be aware that as part of the regular administrative process, a review of all FCH provider agreements is conducted. As a result, there is a possibility of provider agreements being terminated by FCH on behalf of the Program. Affected providers would be notified in writing 90 days prior to provider agreement termination.

Should you have any questions regarding the termination process, please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-511-4666**.

#### QUANTITY LIMITATIONS FOR MEDICAL SUPPLIES AND EQUIPMENT (MS&E) ITEMS

All MS&E items, with or without prior approval, that have an annual quantity limitation may only be provided and claimed at no more than a three-month period at a time. This is to ensure that benefits provided reflect changes in clients' condition.

For further information on claim submission with a prior approval, please refer to your NIHB MS&E Health Provider Information Kit.

To download the current version of the NIHB Drug/Pharmacy Health Provider Information Kit from the NIHB website, visit:

[www.healthcanada.gc.ca/nihb](http://www.healthcanada.gc.ca/nihb)

Providers without internet access can contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-511-4666**.