

For our Medical Supplies and Equipment Providers

Fall 2006

NEWS AND VIEWS

Welcome to the fall 2006 edition of the Non-Insured Health Benefits (NIHB) quarterly newsletter. First Canadian Health (FCH) is now in its eighth year of operations as the claims processor for the NIHB Program of the First Nations and Inuit Health Branch (FNIHB) of Health Canada.

Again, FCH would like to thank you for your support as you continue to provide quality health services to First Nations and Inuit clients of the NIHB Program.

As always, your comments and questions are welcome. Please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**, or send your correspondence to:

FCH Provider Relations
3080 Yonge Street, Suite 3002
Toronto, ON M4N 3N1

NIHB FORMS

Please note that, effective immediately, all requests for packages of NIHB MS&E Claim Forms, and NIHB Client Reimbursement Forms must be sent directly to First Canadian Health. Please fax a completed *Medical Supply & Equipment Form Supply Requisition* to **(416) 480-6610**.

Most forms associated with the NIHB program, including the NIHB claim forms, and other NIHB program documents, are available for download from the NIHB website. Visit the 'Resources and Forms' section under 'Health Provider Information' at:

www.healthcanada.gc.ca/nihb

You can also have a copy of a NIHB claim form sent to you by fax, mail, or e-mail by contacting the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

NIHB HEALTH PROVIDER INFORMATION KITS

Renamed and reorganized NIHB Health Provider Information Kits are now available on the NIHB website; please note that program policy, claim submission, and payment requirements remain the same. Visit the website at:

www.healthcanada.gc.ca/nihb

To download the kits, select 'Health Provider Information' in the 'Topics' box on the right side of the page, then select

'Medical Supplies & Equipment Information;' directly beneath the 'Topics' box you will find another box, click on it to download the NIHB Medical Supplies and Equipment Health Provider Information Kit.

You can also call the FCH NIHB Toll Free Inquiry Centre at **1-888-471-1111** for instructions on how to find the kits online, or to have a copy sent to your office.

The content of NIHB Newsletters is also considered part of the Health Provider Information Kits, so please keep a copy with your kit.

**Please note that if you downloaded a new NIHB Health Provider Information Kit between June 23 and July 21, 2006, your kit contains incorrect information in the Provider Audit Section. Please visit the website to download a corrected version. We apologize for any inconvenience this oversight may have caused.*

QUANTITY LIMIT FOR STUMP SOCKS LIFTED

Effective immediately, stump socks, item codes 99400048 and 99400565, will not be subject to quantity cutbacks as a result of the 100 days supply rule outlined in the NIHB Medical Supplies and Equipment Health Provider Information Kit. The NIHB Program will now accept quantities dispensed/billed for up to one year, rather than 100 days. However, please note that the yearly maximum for these items remains the same.

To that end, NIHB auditors will not recover claims for stump socks where quantities exceed the 100-day supply rule.

Please note that this change applies to only those item numbers listed in this article.

ITEM COST

The amount entered in the "Item Cost" field on the *NIHB MS&E Claim Form* must be the total acquisition cost for all units of the item dispensed, not the individual unit cost of the item dispensed.

For additional information on the data elements required on the NIHB MS&E Claim Form, please refer to the NIHB Medical Supplies and Equipment Health Provider Information Kit.

REPAIRS TO MS&E ITEMS

Under the NIHB Program, repairs to MS&E items do not require a prescription from a medical doctor. This applies to both repair labour and the necessary replacement parts associated with a repair, such as batteries.

The “Prescriber” field on the NIHB MS&E Claim Form is a mandatory field, therefore claims submitted for repair labour and replacement parts must be submitted with ‘999Repair’ entered in the “Prescriber” field. Claims for repairs submitted without ‘999Repair’ will be rejected with the message **R14 Insufficient Benefit Information to Adjudicate Claim**.

REMINDER: QUANTITY FOR MS&E ITEMS

Please indicate the correct quantity when billing for items from the medical supplies and equipment benefit list. Indicating an incorrect quantity on a claim could lead to reclaim or non-payment of a claim due to frequency violations in the client’s claim history.

If you are unsure of the proper billing procedure for a particular benefit item, please call the FCH NIHB Toll Free Inquiry Centre at **1-888-471-1111**.

REMINDER: PRESCRIBER ID

The Prescriber ID is mandatory for all claims. The Prescriber ID must be either the prescriber’s License Number or Provincial/Territorial Billing Number.

Claims submitted with a blank “Prescriber” field on the NIHB MS&E Claim Form will be rejected with the message **R14 Insufficient Benefit Information to Adjudicate Claim**.

For further information on the data elements required on the NIHB MS&E Claim Form, please refer to your NIHB Medical Supplies and Equipment Health Provider Information Kit.

To download the current version of the NIHB Medical Supplies and Equipment Health Provider Information Kit from the NIHB website, visit:

www.healthcanada.gc.ca/nihb

Providers without internet access can contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.
