

For our Medical Supplies and Equipment Providers

Fall 2003

NEWS AND VIEWS

Welcome to the fall 2003 edition of the Non-Insured Health Benefits (NIHB) quarterly newsletter. First Canadian Health (FCH) is now in its fifth year of operations as the claims processor for the NIHB Program of the First Nations and Inuit Health Branch (FNIHB) of Health Canada.

Again, FCH would like to thank you for your support as you continue to provide quality health services to First Nations and Inuit clients of the NIHB Program.

As always, your comments and questions are welcome. Please contact the FCH NIHB Toll-Free Inquiry Centre Representatives at **1-888-471-1111**, or send your correspondence to:

FCH Provider Relations
3080 Yonge Street, Suite 3002
Toronto, ON M4N 3N1

99400137, 99400138, 99400139, 99400160,
99400161, 99400177, 99400181, 99400182,
99400185, 99400206, 99400215, 99400236,
99400241, 99400242, 99400260, 99400261,
99400266, 99400267, 99400310, 99400318,
99400320, 99400326, 99400352, 99400354,
99400355, 99400356, 99400362, 99400365,
99400366, 99400371, 99400399, 99400404,
99400405, 99400407, 99400409, 99400410,
99400411, 99400414, 99400415, 99400422,
99400432, 99400436, 99400437, 99400440,
99400441, 99400446, 99400448, 99400449,
99400450, 99400451, 99400453, 99400454,
99400456, 99400461, 99400462, 99400463,
99400546, 99400547, 99400568, 99400630,
99400648, 99400698, 99400699, 99400727,
99400730, 99400731, 99400732, 99400733,
99400734, 99400735, 99400736, 99400740,
99400741, 99400742, 99400743, 99400744,
99400745, 99400746, 99400749, 99400750,
99400751, 99400752, 99400753, 99400758,
99400761, 99400762, 99400783, 99400784

CHANGES TO THE NIHB MS&E BENEFIT LIST

The NIHB Program has updated the NIHB MS&E Benefit List and the MS&E Provider Information Kit (MPIK). New codes have been created, some existing codes have been renamed and obsolete codes have been deleted. Certain benefit codes have had changes to the frequency and/or prior approval requirements.

These changes take effect on **November 1, 2003**. It is **essential that all NIHB MS&E providers download an up-to-date version of the NIHB MPIK from the NIHB website (see URL address at the end of this article) in order to facilitate proper billing**. The changes are highlighted in the updated NIHB MPIK.

The following are new codes:

99400398, 99400800, 99400801, 99400802,
99400803, 99400804, 99400805, 99400806,
99400809, 99400810, 99400811, 99400812,
99400813, 99400814, 99400816, 99400817,
99400818, 99400819, 99400820, 99400821,
99400822

There have been changes to the following codes:

99400004, 99400045, 99400046, 99400049,
99400050, 99400051, 99400052, 99400103,
99400105, 99400107, 99400108, 99400109,
99400110, 99400111, 99400113, 99400119,
99400120, 99400121, 99400122, 99400128,
99400129, 99400130, 99400131, 99400136,

Additional information regarding the funding of the Continuous Positive Airway Pressure (CPAP) unit and reminders to providers for orthotic/prosthetic, custom-made footwear and audiology are available in the September 2003 NIHB MS&E Bulletin.

An updated version of the NIHB MPIK will be available in mid-October 2003 on the Health Canada website at the following URL address:

www.hc-sc.gc.ca/fnihb-dgspni/fnihb/nihb

Replace your entire NIHB MPIK with the updated version. If you do not have Internet access, contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

REMINDER TO PROVIDERS

The date for consent has been changed to March 1, 2004. The W82 warning message (CLIENT HAS NOT PROVIDED CONSENT) will continue to appear for each paid claim line on the NIHB MS&E Claim Statement as a reminder that the client has not provided consent. Continue to provide services as usual during this period.

For additional information on the consent initiative, providers must contact the NIHB Consent Information Centre at **1-888-751-5011**.

REVISIONS TO THE NIHB MS&E CLAIM STATEMENT FOR CLAIM REVERSALS

Claim reversals on the NIHB MS&E Claim Statement have been revised to mirror the original claim submission being reversed. The dollar amounts in each column will appear the same as when the claim was originally paid, but will appear as negative amounts. The “AMT CLAIMED” column on the NIHB MS&E Claim Statement will still represent the amount submitted on the original claim but expressed as a positive value.

For additional information on the NIHB MS&E Claim Statement and claim reversals, please refer to Section 7.7 of the NIHB MS&E Provider Information Kit (MPIK).

VALID CLIENT IDENTIFICATION NUMBER FOR RECOGNIZED INUIT

Recognized Inuit accessing NIHB benefits anywhere in Canada can use their NWT or Nunavut health care number as a valid client identification number.

For further information, please refer to Section 1.3 of the NIHB MS&E Provider Information Kit (MPIK).

CLIENT CALLS

MS&E providers are requested to direct client inquiries to the appropriate FNIHB Regional Office. Please refer to the Directory insert in the pocket of your NIHB MS&E Provider Information Kit (MPIK) for the telephone number and address of each FNIHB Regional Office.

The FCH NIHB Toll-Free Inquiry Centre provides services to NIHB providers only.

COPIES OF COMMUNICATION MATERIALS

Providers are reminded that claim submission and audit requirements are outlined in the NIHB MS&E Provider Information Kit (MPIK) as well as the quarterly NIHB MS&E Newsletter. It is important that your office retains the most current documentation to ensure compliance with the audit process.

Providers may obtain an up-to-date provider kit and back issues of newsletters through the NIHB website at:

www.hc-sc.gc.ca/fnihb-dgspni/fnihb/nihb

If you do not have Internet access, contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

QUEBEC MS&E NEW FAX NUMBER

The FNIHB Quebec Regional Office introduced a new fax number for all MS&E prior approval requests. The new fax number is **(514) 283-SSNA (7762)**.
