

For our Medical Supplies and Equipment Providers

Winter 2002-2003

NEWS AND VIEWS

Welcome to the winter 2002-2003 edition of our quarterly newsletter. We are now in our fourth year of operations as the claims processor for the NIHB Program of the First Nations and Inuit Health Branch (FNIHB) of Health Canada.

Again, FCH would like to thank you for your support as you continue to provide quality health services to First Nations and Inuit clients of the NIHB Program.

As always, your comments and questions are welcome. Please contact our Toll-Free Inquiry Centre Representatives at **1-888-471-1111**, or send your correspondence to:

FCH Provider Relations
3080 Yonge Street, Suite 3002
Toronto ON M4N 3N1

(formerly known as Conne River).

Claims with a date of service on or after November 1, 2002, for all Band #047 clients must be sent to FCH for payment:

FCH, NIHB Claims Dept.
5770 Hurontario St., 10th Floor
Mississauga, Ontario
L5R 3G5

Claims with a date of service prior to November 1, 2002 for all Band #047 clients must be sent to Conne River for payment:

Conne River Health and Social Services
Attn Linda Joe, Administrative Assistant
P.O. Box 160
Conne River Reserve
Newfoundland
A0H 1J0
Tel.: (709) 882-2710, Extension 5103

CLAIMS OVER ONE YEAR OLD

Providers have one year from the date of service to secure payment. Claims submitted more than one year after the date of service will be rejected with the R21 message (PERIOD FOR SUBMITTING CLAIMS HAS EXPIRED).

CLIENT INFORMATION ON CLAIM SUBMISSIONS

To ensure prompt payment of claims, the following client data elements must be provided on the NIHB MS&E Claim Form:

- Client identification number (see section 1 of the NIHB MS&E Provider Information Kit)
- Surname (under which the client is registered)
- Given names (under which the client is registered)
- Date of birth (DD/MM/CCYY)

For a complete list of all other mandatory data elements for NIHB claim submissions, please refer to section 7.5 of the NIHB MS&E Provider Information Kit.

SUBMISSION OF CLAIMS FOR CLIENTS OF BAND #047 MIAWPUKEK (FORMERLY KNOWN AS CONNE RIVER)

On November 1, 2002, FCH commenced processing NIHB MS&E claims for all clients from Band #047 Miawpukek

LIBERTY HEALTH SUBMISSIONS AND FORMS

Liberty Health has not processed NIHB claims since December 1, 1998. Therefore, NIHB claims submitted to Liberty Health will be returned to sender.

Please ensure NIHB claims are submitted to FCH using NIHB MS&E Claim Forms issued after December 1, 1998, with the FCH address. NIHB MS&E Claim Forms issued by Liberty Health are not acceptable.

To obtain up-to-date NIHB MS&E Claim Forms, please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

PROVIDER WITH MULTIPLE LOCATIONS

When registering or adding a new location, providers with multiple business locations must provide the address for each location.

PROVIDER CHANGE OF ADDRESS

Providers are required to inform FCH when they have a change of address. Failure to do so may result in a delay in receiving payment and will delay reception of bi-monthly statements and quarterly newsletters.

**FNIHB REGIONAL OFFICE ADDRESSES
CHANGES
Atlantic**

The address of the Atlantic FNIHB Regional Office has been changed. The address is as follows:

First Nations and Inuit Health Branch
Health Canada
Maritime Center
Suite 1525, 15th Floor
1505 Barrington Street
Halifax, NS B3J 3Y6

Yukon, NWT and Nunavut

The postal code of the address for the Yukon, NWT and Nunavut FNIHB Regional Office at the Northern Secretariat has been changed. The address is as follows:

First Nations and Inuit Health Branch
Health Canada
14th Floor, Postal Locator 3914A
Sixty Queen Building
60 Queen Street
Ottawa ON **K1A 0K9**

These updates are on the NIHB MS&E Claim Forms and the attached directory for insertion into the NIHB MS&E Provider Information Kit.

Providers should note, however, that the updated address will not be on PA confirmation letters until April 2003.

Attached are replacement pages for your NIHB MS&E Provider Information Kit (MPIK). Please remove the existing pages and insert the revised ones.
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