



**NON-INSURED HEALTH BENEFITS PROGRAM:
CHANGES IN PROCESS FOR CERTAIN MEDICAL SUPPLIES AND EQUIPMENT
DISPENSED IN PHARMACY IN THE QUEBEC REGION**

To NIHB enrolled providers,

This letter is to inform you that the Non-Insured Health Benefits (NIHB) Program, Indigenous Services Canada, has implemented changes to remove the prior approval requirements for certain bathing, toileting, lift, transfer, and mobility aids.

Effective June 18, 2018, NIHB no longer requires prior approval from enrolled providers in Quebec for eligible items identified in the table below. Pharmacy providers in Quebec should refer to the agreement between Indigenous Services Canada (formerly Health Canada) and l'Association Québécoise des Pharmaciens Propriétaires (AQPP) for reimbursement details.

Providers will be required to keep the following information on file:

- Prescription from a physician or nurse practitioner
- Manufacturer product code #, Make/model of the equipment
- Occupational therapy or physiotherapy assessment report or recommendation if available
- Copy of any third-party coverage (e.g. workers' compensation, private insurance, etc.)

Providers are encouraged to confirm client eligibility for the item(s) prior to dispensing by contacting Express Scripts Canada at 1-888-511-4666 or the regional NIHB office at 1-877-483-1575.

Items no longer requiring a prior approval (if within recommended replacement guidelines):

Item Description	Item Code	Recommended Replacement Guidelines	Specifications
Bath Chair	99400295	5 years	<ul style="list-style-type: none"> • Aluminum frame with 4 height adjustable legs • Fits inside tub • Includes back and seat, with or without perineal cutout • May include arms • Must have non-skid rubber tips or suction feet on the legs • Weight capacity 113 Kg (250 lbs)
Commode, Standard	99400296	5 years	<ul style="list-style-type: none"> • Variable height • Weight capacity 113 Kg (250 lbs)
Elevated Raised Toilet Seat with Arms	99400299	3 years	<ul style="list-style-type: none"> • Armrests attached to raised toilet seat • Must have clamps to secure to toilet bowl, or moulded plastic construction with locking mechanism for safe secure fit to toilet

Item Description	Item Code	Recommended Replacement Guidelines	Specifications
			<ul style="list-style-type: none"> • Fits elongated or standard toilet bowl. May have sloped opening for peri-fit • Weight capacity 113 Kg (250 lbs)
Floor to Ceiling Pole	99400321	Lifetime	<ul style="list-style-type: none"> • Floor to ceiling transfer pole without accessories • 20.32 cm (8 inches) or 25.4 cm (10 inches) • Weight capacity 204 Kg (450 lbs)
Grab Bar-Bed	99400322	10 years	<ul style="list-style-type: none"> • Includes swivel, pivot or static • Non-permanent • Weight capacity 136 Kg (300 lbs)
Safety Frame for Toilet	99400302	5 years	<ul style="list-style-type: none"> • Attaches to existing toilet seat bolts. Can be used separately or in conjunction with a raised toilet seat • Weight capacity 113 Kg (250 lbs)
Tub Transfer Bench	99400304	5 years	<ul style="list-style-type: none"> • Height adjustable legs, two legs sit on outside of tub, 2 on inside of tub, seat extends over the bathtub wall • May be padded or smooth plastic • Weight capacity 136 Kg (300 lbs)
Walker Standard Purchase	99400338	5 years	<ul style="list-style-type: none"> • Height adjustable (without wheels) • Includes hemi or side walkers • Weight capacity 124 Kg (275 lbs)
Walker Wheeled Purchase	99400340	5 years	<ul style="list-style-type: none"> • Must be able to accommodate slow down brakes • Seat Height below 58.42 cm (23 inches) • Push Handle Height 73.66 to 96.52 cm (29 to 38 inches) • Hand Grips – none, standard • Width between push handles below 60.96 cm (24 inches) • Brakes - none, push-to-lock, auto stop • Brake type – none, bilateral, one hand • Wheel size – 10.16 to 15.24 cm (4 to 6 inches), 15.24 to 20.32 (6 to 8 inches), 20.32 to 25.4 cm (8 to 10 inches) • Back support – Yes/No • Weight capacity 124 Kg (275 lbs) • Consider weight of O2 holder for clients with compromised respiratory system

The NIHB Program will require prior approval for items listed above if they are not within recommended replacement guideline.

Please visit the Express Scripts Canada website at provider.express-scripts.ca for forms (including prior approval requests), claims submission kit, and links to NIHB Program policy information and benefit lists.

If you have any questions, please contact the Quebec regional office at 1-877-483-1575.