

NEW INFORMATION

NIHB Welcomes Dental Hygienists as Independent Providers

The Non-Insured Health Benefits Program (NIHB) is pleased to announce that effective June 1, 2016, dental hygienists enrolled with the NIHB Program may submit claims as independent service providers in provinces where scope of practice allows. Please be aware that this applies to all provinces, except Québec, Prince Edward Island and the territories, where professional practice regulations do not currently allow dental hygienists to practice independently. Enrolment of new dental hygienists from these regions began on April 15, 2016 and they join dental hygienists from Alberta and Ontario who are already enrolled with the Program. Dental hygienists, welcome to the Program.

The NIHB Program is confident that expanded access to oral health care will lead to improved health outcomes for First Nations and Inuit. Thank you to the Canadian Dental Hygienists Association (CDHA), the Ontario Dental Hygienists Association (ODHA) the College of Regulated Dental Hygienists of Alberta (CRDHA), and the Chiefs of Ontario (COO) for your diligent work to help realize this goal. The NIHB Program looks forward to a long and productive partnership with the dental hygienist community.

Conclusion of the Endodontic Trial Project: Pre-Determination Officially Lifted for Bicuspid and First Molars

The NIHB Program is pleased to announce the official removal of the predetermination (PD) requirement for standard root canal treatment (RCT) procedures on bicuspid and first molars, effective April 1, 2016, following the conclusion of the Endodontic Trial Project on March 31, 2016.

Starting in 2011, the Endodontic Trial Project assessed the merits, feasibility and appropriateness of removing the PD requirement for standard RCT procedures on bicuspid and first molars. A thorough review and evaluation of the Project in late 2015 demonstrated the effectiveness of this approach.

While PD requirements have been removed for bicuspid and first molars, please note that a PD for second and third molars is still required at all times. The frequency limitation of three (3) RCT procedures in 36 months for all teeth also remains in effect. Once the frequency has been reached, any subsequent RCT procedures require a PD.

Providers are reminded that all claimed RCT procedures on all teeth must meet the current NIHB Endodontic Policy. To ensure ongoing compliance with the NIHB Endodontic Policy, the NIHB Program will continue to monitor RCTs through the PD of other dental services. RCT procedures paid without a PD and found to be non-compliant with endodontic policy will be subject to a payment reversal. Recurrent non-compliant providers may have the PD requirement reinstated for RCTs on all teeth.

For detailed information on the NIHB Endodontic Policy please refer to the NIHB Dental Benefits Guide, section 8.4, Endodontic Services. The document can be found and downloaded from the Health Canada website at: hc-sc.gc.ca/fniah-spnia/pubs/nihb-ssna/_dent/2014-guide/index-eng.php.

The NIHB Program thanks dental service providers for their contributions to the oral health improvements of Canada's First Nations and Inuit population.

Non-Insured Health Benefits Program's 2014/2015 Annual Report

Providers may wish to consult NIHB Program's 2014/15 Annual Report, which provides national and regional data on the Program's eligible client population, expenditures, benefit utilization and NIHB's efforts in the area of client safety. To access the 2014/15 report, visit provider.express-scripts.ca/documents/AnnualReport/2014-2015_NIHB_Annual_Report_EN.pdf.

NIHB Program and Express Scripts Canada Contact Information can be found on the last page of this NIHB Newsletter.

provider.express-scripts.ca

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NIHB PROGRAM AND EXPRESS SCRIPTS CANADA CONTACT INFORMATION

EXPRESS SCRIPTS CANADA

Provider Claims Processing

Call Centre

**Please have your Provider Number
readily available**

Inquiries and Password Resets
1-888-511-4666

Extended Hours
Monday to Friday:

6:30 a.m. to 8:30 p.m. Eastern Time

Excluding Statutory Holidays

Dental Claims

Mail Dental claims to:
Express Scripts Canada

NIHB Dental Claims
3080 Yonge Street, Suite 3002,
Toronto, ON M4N 3N1

Dental Provider Relations

Department & Provider Enrolments

*Each additional Dental office must be enrolled
with the NIHB Program with its
own Office ID prior to services being rendered*

Fax Completed

Dental Provider Enrolment Form to:
Toll Free Fax No.: 1-855-622-0669

Other Correspondence

Mail to:

Express Scripts Canada
5770 Hurontario St., 10th Floor,
Mississauga, ON L5R 3G5

NIHB Forms

Download from the
NIHB Claims Services Provider Website or contact
the Provider Claims Processing Call Centre

provider.express-scripts.ca

NIHB PROGRAM DENTAL BENEFITS

NIHB Dental Predetermination Centre (DPC)

Dental Services

**Non-Insured Health Benefits
First Nations and Inuit Health Branch**

Health Canada
200 Eglantine Driveway
Address Locator 1902D
Ottawa, ON K1A 0K9

Toll Free Phone No.: 1-855-618-6291
Toll Free Fax No.: 1-855-618-6290

Orthodontic Services

**Non-Insured Health Benefits
First Nations and Inuit Health Branch**

Health Canada
200 Eglantine Driveway
Address Locator 1902C
Ottawa, ON K1A 0K9

Toll Free Phone No.: 1-866-227-0943
Toll Free Fax No.: 1-866-227-0957

PREDETERMINATIONS

British Columbia

The dental PD process is not centralized for the BC Region. All PD, client reimbursement and appeal requests are handled by the First Nations Health Authority.

First Nations Health Authority
757 West Hastings Street
Suite 540

Vancouver, BC V6C 3E6
Telephone: 1-888-321-5003
Fax: 1-604-666-5815