

## For our Dental Practitioners

Spring 2005

### NEWS AND VIEWS

Welcome to the spring 2005 edition of the Non-Insured Health Benefits (NIHB) quarterly newsletter. First Canadian Health (FCH) is now in its seventh year of operations as the claims processor for the NIHB Program of the First Nations and Inuit Health Branch (FNIHB) of Health Canada.

Again, FCH would like to thank you for your support as you continue to provide quality health services to First Nations and Inuit clients of the NIHB Program.

As always, your comments and questions are welcome. Please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**, or send your correspondence to:

FCH Provider Relations  
3080 Yonge Street, Suite 3002  
Toronto, ON M4N 3N1

### NEW NIHB REGIONAL DENTAL BENEFIT GRIDS FOR GENERAL PRACTITIONERS AND SPECIALISTS, AND FOR DENTURISTS

The new *NIHB Regional Dental Benefit Grids* for General Practitioners (GP) and Specialists (SP), and for Denturists (DT) will come into effect for the following provinces on:

#### April 1, 2005

- Northwest Territories, DT
- Quebec, GP
- Saskatchewan, GP & SP
- Saskatchewan, DT

#### May 1, 2005

- Ontario, GP & SP
- Ontario, DT
- Quebec, DT

The new grids reflect the change in prices and eligible procedures. They will be sent to providers prior to the effective date.

Should you have any questions, please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

### UPDATING CLIENT ADDRESS

First Canadian Health is finding that many cheques issued to clients for "Pay Client" claims are being returned because of inaccurate client address information. To ensure that clients receive their payments promptly, providers are asked to confirm the client's mailing address when completing the client address fields for paper and electronic claims.

If you have any questions regarding "Pay Client" claims, please contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

### ELECTRONIC DATA INTERCHANGE (EDI) SYSTEM FOR REAL-TIME PROCESSING

CDAnet and *Réseau ACDQ* registered providers can submit claims to the NIHB Program using the EDI system. To register for NIHB EDI, or to determine if you have already been set up to submit NIHB claims through EDI, please call the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.

For faster service, providers are asked to have the following information ready when calling:

- CDAnet and *Réseau ACDQ* unique number
- CDAnet and *Réseau ACDQ* office Id
- Fax number (if applicable)
- Name and version of the software vendor used

For further information on electronic claim submission through EDI, please refer to your *NIHB Dental Practitioner Information Kit*.

### CORRECTION – ORTHODONTIC REVIEW CENTRE POSTAL CODE

The postal code indicated for the Orthodontic Review Centre in the notice sent by Health Canada in January 2005 is not correct. The correct postal code is **K1A 0K9**.

Please send all orthodontic treatment submissions to the address below:

Orthodontic Review Centre  
Non-Insured Health Benefits  
First Nations and Inuit Health Branch  
Health Canada  
Graham Spry Building  
250 Lanark Avenue, 6th Floor  
Postal Locator 2006C  
Ottawa, ON **K1A 0K9**

Phone: **1-866-227-0943**

Fax: **1-866-227-0957**

### PROFESSIONAL FEE AMOUNT FOR RESTORATIVE SITUATIONS

Providers can claim up to five surfaces in permanent posterior restorative situations for the same tooth, with the same date of service. If more than five surfaces are claimed, the professional fee amount is reduced so that the total payment for current and previous claims is limited to

the amount allowed for five surfaces. As of April 22, 2005, the system will be updated to include permanent anterior and cuspid teeth in the same edit as permanent posterior teeth.

For further information on filling limitations and restorative services, please refer to Sections 2.3 and 2.9.5 of your *NIHB Dental Practitioner Information Kit*.

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### **REVISED PRICING FOR ATLANTIC SPECIALISTS**

Effective March 1, 2005, specialists in New Brunswick, Newfoundland, Nova Scotia, and Prince Edward Island can bill the NIHB Program **the full rate** of the procedure code fees listed in their respective 2002 provincial fee guide. New grids will not be sent to providers.

Should you have any questions, please contact the FNIHB Atlantic Region at the following address:

FNIHB Atlantic Region  
First Nations and Inuit Health Branch  
Health Canada  
Maritime Centre  
1505 Barrington Street  
15th Floor, Suite 1525  
Halifax, NS B3J 3Y6

Phone: **1-800-565-3294** (in Halifax) **426-4298**

Fax: **902-426-8675**

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### **CORRECTIONS TO THE ALBERTA NIHB REGIONAL DENTAL BENEFIT GRID**

The December 1, 2004, publication of the *NIHB Regional Dental Benefit Grid* for general practitioners and specialists in Alberta contains some errors in section 9.0 *Adjunctive Services*, under sub-section *2-General Anaesthesia/Facilities, Equipment and Supplies*. Except for procedure codes 92302 to 92308, the general practitioner fees for the procedure codes on pages 36 to 37 should be the same as those listed for all the specialists.

Should you have any questions, please contact the FNIHB Alberta Region at the following address:

FNIHB Alberta Region  
First Nations and Inuit Health Branch  
Health Canada  
Canada Place  
9700 Jasper Avenue  
Suite 730  
Edmonton, AB T5J 4C3

Phone: **1-888-495-2516**

(from outside of Alberta) **780-495-2516**

Providers can download a current version of the *NIHB Dental Practitioner Information Kit* from the NIHB website at:

**[www.hc-sc.gc.ca/fnihb-dgspni/fnihb/nihb](http://www.hc-sc.gc.ca/fnihb-dgspni/fnihb/nihb)**

Providers without internet access can contact the FCH NIHB Toll-Free Inquiry Centre at **1-888-471-1111**.