



June 21, 2017

IMPORTANT MESSAGE

Attention: Independent Dental Hygienists providing services to Non-Insured Health Benefits (NIHB) Program clients

The NIHB Program would like to remind dental hygienists enrolled with Express Scripts Canada that charging clients additional fees or upfront payments for procedures covered by NIHB is not permitted as per the Terms and Conditions of their Provider Enrolment. For some clients, balance billing and charging upfront for services are barriers to accessing dental services.

NIHB fees are set out in respective NIHB Program regional fee grids available at provider.express-scripts.ca/dental/benefit-grids and constitute payment in full for services provided. Providers must send their claims directly to Express Scripts Canada for payment processing as detailed in the Dental Claims Submission Kit at provider.express-scripts.ca/dental/claims-submission-kit.

For more information on your enrolment conditions under NIHB, please consult the *Questions and Answers Sheet* which can be found on the Canadian Dental Hygienist Association Website at files.cdha.ca/profession/ip/NIHB_FAQ_April_15.pdf

The NIHB Program thanks dental hygienists for their cooperation and their contribution to the health of First Nations and Inuit.